

  
**South Gloucestershire Council  
Transport Services**  
  
Peter Hill – Transport Manager

A FOUR STAR COUNCIL  
  
South Gloucestershire Council

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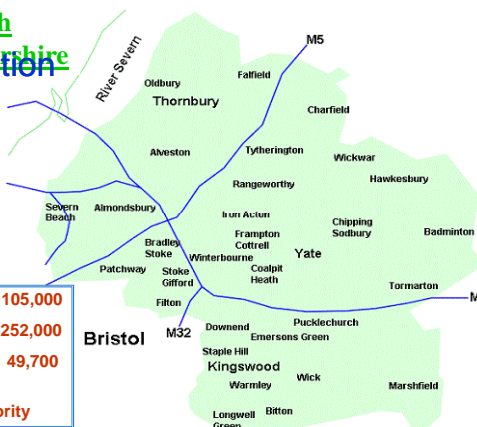
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**South Gloucestershire Location**



**Properties - 105,000**  
**Population - 252,000**  
**Area - 49,700 hectares**  
**Unitary Authority**

South Gloucestershire Council

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**Street Care Management Team**



A FOUR STAR COUNCIL  
  
South Gloucestershire Council

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South Gloucestershire Council  
Transport Services

Doing it differently?



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StreetCare

Principal Achievements  
People



- IIP
- The Voice
- Communication
- Workforce Planning
- Staff survey



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StreetCare

SMIPS BIPS BAPS and PB  
Views.

Financial controls



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Value for Money  
The Complete Package



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Fleet maintenance  
Getting the balance right



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Moving Forward

- Performance Management
- Leadership



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## Performance Management

- SLA's Quality Control
- Membership of Benchmarking Clubs
- Service Reviews
- Implementing Recommendations based on Best Practice



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## Leadership



- Team leadership
- Strategic direction
- Staff development
- Succession Planning



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## Conclusion

Any different?



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